

Quality Policy Statement

Burgess Marine Limited strives to offer the highest standards of marine engineering and ship repair, service and support, 24 hours a day, 365 days of the year. Our key values centre on safety, quality, skilled conscientious management and a dedicated flexible labour pool complemented by immediate response and economical timely solutions to challenging problems. Commitment to the implementation of supporting business, safety and environmental operating procedures is essential in realising this goal.

Burgess Marine Limited believes in the principle of working together with its customers in pursuing this policy and in continually striving for improvements in service quality.

This quality policy is based on three fundamental principles:

- Ensuring that we fully identify and conform to the needs and requirements of our customers.
- Looking at our service provision processes, identifying the potential for errors and taking the necessary action to eliminate them.
- Ensuring that all employees and representatives of Burgess Marine Limited know how to do their job safely and correctly first time, on time.

To ensure that this policy is successfully implemented, staff will be responsible for identifying customer requirements, and ensuring that the correct business, safety and environmental operating procedures are followed to meet those requirements.

Objectives needed to ensure that the requirements of this policy are met and that continual improvement is maintained, will be determined, set, monitored and reviewed during monthly Board Meetings (management review).

This policy shall be communicated and made available to all employees at all times. Training will be an integral part of the strategy to achieve the objectives and we shall ensure that all employees understand and fully implement these through an ongoing training and development programme.

Burgess Marine Limited is committed to operating under the principles and disciplines of a Quality Management System (QMS) conforming to ISO 9001:2008.



Nicholas Warren
Managing Director.

09th December 2011